

***Neighbors Helping Neighbors***  
**Borough of Franklin Lakes Office of Emergency Management**  
**Volunteer Opportunities**  
**WE NEED YOU!!**

If an emergency is imminent or occurring, our ability to respond and protect our residents will greatly depend on volunteers augmenting existing emergency services capabilities. We will rely heavily on the use of CERT (Community Emergency Response Teams), Emergency Management Auxiliary (EMA) volunteers, and volunteers with health-related skills. All volunteers will be added to the Borough's Emergency Notification System (Reverse 911) listing and asked to respond if available. For both CERT and EMA, volunteer training covering potential assignments will be provided.

**CERT (Community Emergency Response Teams)**

CERT training provides residents with formal classroom basic training in emergency procedures that allow residents to help their families and fellow residents before, during and after a disaster. Volunteers completing the course will receive an emergency toolkit and diploma.

CERT training includes the following subjects:

- CERT and Disaster Preparedness
- Disaster Medical Operations
- Disaster Fire Suppression and Light Search and Rescue
- Disaster Psychology and Team Organization
- Terrorism Awareness – Bergen County OEM
- Review and Simulation

Please contact Donald Osenbruck at 201-891-3131 or at [dosenbruck@franklinlakes.org](mailto:dosenbruck@franklinlakes.org) for training schedules and additional information.

**Emergency Management Auxiliary (EMA)**

The EMA consists of individuals who, on a voluntary basis, are willing to assist if an emergency occurs. A broad range of volunteer opportunities, ranging from general clerical to specific skills that support the following emergency activities are needed.

- **Alert, Warning & Communication** - Covers radio communications, emergency services communications and other methods for alerting the public before, during and after an emergency. Training in the use of radio communications and Ham Radio emergency services are provided. Skills in radio communications and coordination are valuable.
- **Damage Assessment** - This team will help assess and document damage, assist in the recovery from the effects of a major incident and apply for available federal funds. Experienced individuals in building construction and engineering are needed.
- **Emergency Medical** -The Franklin Lakes Volunteer Ambulance Corps is a critical part of our Emergency Management capabilities. Volunteers will be trained in providing all aspects of first responder emergency medical services. If you are interested in being a part of our group, please go to our website, [www.flvac.com](http://www.flvac.com) and click on "Join our Team".
- **Emergency Operations Center** - The Emergency Operations Center (EOC) will be activated whenever it is determined that an emergency event may or has occurred. The team supporting the EOC will assist all emergency support services and help coordinate our emergency response. Individuals with PC, clerical and coordination skill are needed.
- **Emergency Public Information** - During an emergency it is critical that we communicate accurate and timely information to the public. Volunteers in this area will assist in activating communications vehicles (e-mail blast, Reverse 911 and public TV channel programming). Training in the use of these communications vehicles will be provided.
- **Fire and Rescue** - The Franklin Lakes Volunteer Fire Department provides a critical resource in times of emergency. Volunteers are needed to provide primary firefighting and coordination

assistance. Extensive training is available. Inquire at the Bender Court Firehouse on Monday nights, beginning at 7:30 PM or call 201-891-5736.

- **Public Health** - If an emergency occurs we will require an integrated public health response to incidents that may affect the public health. Individuals with medical or public health experience are most welcome.
- **Public Works** - One of the most critical functions during an emergency entails keeping the roads clear, removing debris and supporting all other emergency functions. Volunteers with heavy equipment, chain saw, electrical and debris removal are needed.
- **Shelter, Reception and Care** - If short term transitional sheltering is needed the Emergency Management team will activate a limited number of Borough sheltering locations. Larger events may require the establishment of formal shelters administrated by the Red Cross. Volunteers will assist shelter preparation and the distribution of supplies and food. Individuals with social services, medical and administrative skills are needed.
- **Social Services** - During and after an emergency, citizens may need help obtaining food, shelter, counseling and coordination with government agencies. Individuals with social services skills are most welcome.
- **Point of Distribution (POD)** - If a major pandemic event is imminent or has occurred, Federal, State and County emergency agencies will activate local POD centers where residents can go to in order to receive medication or vaccine to protect themselves against a health threat. Examples of situations where POD sites may be opened include bioterrorist events (e.g., anthrax, plague, smallpox) and natural events (e.g., pandemic influenza). The Borough will activate a POD site, receive and distribute medications for local distribution to residents. A range of volunteer services including clerical, medication inventorying, distribution and coordination will be needed.

If you need additional information or are interested in joining please e-mail [emergencymanagement@franklinlakes.org](mailto:emergencymanagement@franklinlakes.org) or call Don Osenbruck at 201-891-3131.

**Register in Health Related Resource Directory**

If a major emergency is declared we may need additional professional resources to augment Emergency Management volunteers. If you have any of the skills listed below and are willing to help please register. ***ALL INFORMATION WILL BE SECURED AND USED ONLY IN AN EMERGENCY.***

Name:

\_\_\_\_\_

Address:

\_\_\_\_\_

Phone Numbers:

Home \_\_\_\_\_

Cell \_\_\_\_\_

Office \_\_\_\_\_

E-mail \_\_\_\_\_

Health related Skills:

\_\_\_\_\_ Doctor

\_\_\_\_\_ Dentist

\_\_\_\_\_ Social Services Professional

\_\_\_\_\_ Para Health Professional

\_\_\_\_\_ Nurse

\_\_\_\_\_ Chiropractor

\_\_\_\_\_ Mental Health Professional

\_\_\_\_\_ Other

Please either e-mail to [emergencymanagement@franklinlakes.org](mailto:emergencymanagement@franklinlakes.org) or mail/deliver the attached registration to:

Emergency Management Coordinator  
480 DeKorte Drive, Franklin Lakes, New Jersey 07417