



Office of Bergen County Clerk Elizabeth Randall
One Bergen County Plaza
Room 122, Hackensack, NJ 07601
201-336-7000

Bergen County Veterans Honorary Service Cards Frequently Asked Questions

Q: *How can I obtain a card?*

A: You may obtain a card by filling out an application form, and presenting your Discharge from Active Duty (DD-214 Form) along with valid photo identification showing that you are a Bergen County resident. **You must appear in person since your photo will be on the card.**

Q: *Where can I obtain the card?*

A: You may obtain a card by visiting the Office of the Bergen County Clerk, One Bergen County Plaza, Room 122, Hackensack, NJ. Office hours are Mondays – 9:00am-6:00PM and Tuesday-Fridays 9:00-4:00PM. ***We are located next to the Courthouse at the corner of Hudson and Kansas St. Parking is free behind the building.***

Q: *Is there a fee for the card?*

A: There is no fee for filing your military service records or for the card.

Q: *What if I have already filed my DD-214 with the Office of the Bergen County Clerk?*

A: If you have filed with the Bergen County Clerk's Office, we will check when you arrive, but please bring a copy with you if you have it.

Q: *What if I gave a copy to Bergen County's Division of Veterans Services when I applied to receive my medal?*

A: The Bergen County Clerk's Office is separate from Veterans Services, and we do not have access to their records. Please bring a copy of your service records with you. For questions regarding Service Medals, please call Veterans Service at 201-336-6325.

Q: *What if I don't have my original DD-214?*

A: If you cannot locate your original DD-214, you may contact the National Personnel Records Center in St. Louis, MO for a CERTIFIED copy with a raised seal. The phone number is 314-801-0800.

Q: *For what purposes can the card be used?*

A: You may use the card at any store or organization which provides discounts for United States Veterans.

Q: *Can I use the card to secure benefits?*

A: **No.** The Bergen County Veteran's Card cannot be used to secure benefits or conduct official business.

Q: *Do you have a list of all of the businesses and organizations that give discounts to veterans?*

A: Our office is compiling a list of businesses within Bergen County that provide discounts to Veterans. We hope to publish that list soon. It will be posted to our website at www.co.bergen.nj.us/countyclerk/ as soon as it is available.