

# HELP US HELP YOU

- The Franklin Lakes Volunteer Ambulance Corps does not perform flu or COVID-19 testing.
- Being brought to the hospital via ambulance **DOES NOT** guarantee that you will arrive at the hospital quicker, and it **DOES NOT** guarantee that you will be seen more quickly once at the hospital. Treatment order is determined by need; the most critically ill will always receive care first.
- If you have a fever, cough, chills, mild shortness of breath, nausea, vomiting, diarrhea, muscle aches, fatigue, sore throat, or runny nose, or have been around someone exhibiting these symptoms, **CONTACT YOUR DOCTOR FOR MEDICAL ADVICE**. If your doctor recommends that you be evaluated in the hospital, first attempt to have a family member drive you. **CARE FOR THESE COMPLAINTS CANNOT BE PROVIDED FOR BY EMS**.
- Only call 911 for **LIFE-THREATENING EMERGENCIES**. Examples include allergic reactions, chest pain, suspected stroke, **significant** difficulty breathing, unconsciousness, seizures, serious burns, uncontrollable bleeding, serious accidents, and overdoses/poisonings.
- If you call 911, you will be asked screening questions. **PLEASE ANSWER ALL SCREENING QUESTIONS TRUTHFULLY**. This will ensure EMS takes appropriate precautions.
- Introduction of EMS crews and members of our Police Department into your home will inherently disrupt your effort to self-quarantine/ self-isolate/ remain socially distant. Please take this risk seriously.
- Due to national shortages, we are quickly running out of medical supplies and are **IN NEED** of donations for:
  - N95 Masks
  - PAPR and CAPR systems
  - Surgical/procedure masks
  - Goggles
  - Nitrile Gloves
  - Fluid-resistant gowns
  - Tyvek suits
- If you are a dentist or other medical professional whose office has closed, please consider donating of a portion of your supplies to help your neighbors. Supplies can be dropped off at the Franklin Lakes Police Department 24 hours a day. We can also arrange to pick the supplies up from your location. You will be provided with a donation letter and recognition for providing a solution for the continuation of care!

**OUR RESOURCES ARE LIMITED. PLEASE UTILIZE OUR SERVICES FOR LIFE-THREATENING EMERGENCIES ONLY!!!**