

## If My Water Has High Lead Levels, Is It Safe to Take a Bath or Shower?

Yes. Per the Center for Disease Control, bathing and showering should be safe for you and your children, even if the water contains lead over EPA's action level. Human skin does not absorb lead in water.

## How Do I Get My Tap Water Tested for Lead?

Customers and schools requesting lead testing can take advantage of a special agreement that SUEZ has with ALS Environmental Laboratories by dialing 717-319-8571.

There are a number of other laboratories that are certified, including but not limited to the list below:

- Eurofins QC Laboratory, NJ Tel: 215-355-3900
- Aqua Pro-Tech Laboratories, NJ Tel: 973-227-0422
- Eurofins Monrovia Laboratory, CA  
Tel: 626-386-1100

For additional labs in your area, contact your local Health Department.

Please note that due to an increase of lead testing at many labs, turnaround times may be delayed.

## How Does SUEZ Reduce the Possibility That Lead Will Enter Its System?

According to the EPA Lead and Copper Rule, corrosion control treatment is required to prevent lead and copper from contaminating drinking water.

SUEZ has and continues to monitor for lead per the Lead and Copper Rule and also monitors for potential changes in water quality standards.

## Important Contact Information

- If you have a lead service line or plan to change your portion of the line: **844-341-5323 (LEAD)**.
- For your local water quality report: log-on at [www.mysuezwater.com](http://www.mysuezwater.com) or call us at **844-341-5323 (LEAD)** to have one mailed to you.
- To test your home tap water for lead: **717-319-8571** (take advantage of a special agreement SUEZ has with ALS Environmental Laboratories or contact your local Health Department for certified labs in your area.)
- For more information: [www.mysuezwater/lead](http://www.mysuezwater/lead) and [www.epa.gov/lead](http://www.epa.gov/lead)

*Please follow us on Twitter and Facebook for regular information about your water service and for conservation and watering tips.*

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**lead in  
drinking water**  
frequently asked questions

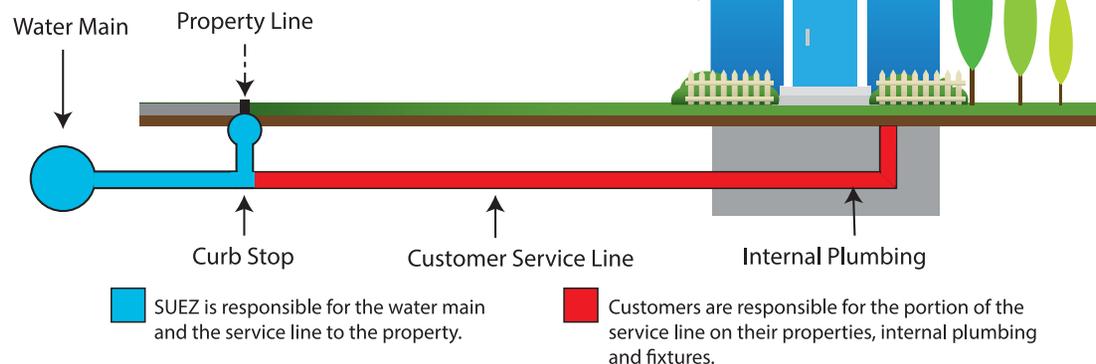


For more information:

[www.mysuezwater.com/lead](http://www.mysuezwater.com/lead) and

[www.epa.gov/lead](http://www.epa.gov/lead)

## Water Service Line Responsibilities



SUEZ takes several steps to maintain high quality drinking water:

- Ensuring water quality that meets or exceeds all government standards is our first priority.
- Where required, water quality parameter sampling is completed to demonstrate that our water has adequate corrosion control.
- Lead and copper is monitored throughout the distribution systems on an annual or tri-annual basis (depending on the system requirements).

### Why is Lead in Drinking Water an Important Issue?

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. SUEZ is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components.

### How Can Lead Get Into My Drinking Water?

Lead does not come from treatment plants and water mains; it comes from lead service lines running between the water main in the street and the home, and from plumbing inside the home.

A service line is the pipe that connects from our network to your property. The portion of the service line that runs from our water mains to your property is owned by the utility, while the remaining portion that extends into your home or business belongs to you. Other indoor plumbing pipes and fixtures may contain lead, including solder that connects pipes in your home, brass faucets or iron pipes.

### How Can I Reduce Potential Exposure to Lead?

Before using any tap water for drinking or cooking, flush your water system by running taps that are used for drinking or cooking on COLD for 1–2 minutes. Never use hot water from the faucet for drinking or cooking, especially when making baby formula or food for infants.

### How Do I Know If I Have a Lead Service Line or Fixtures?

To determine if your home has a lead service line you (or your plumber) need to inspect the service line. Lead service lines are generally a dull gray color and are very soft. You can identify them easily by carefully scratching with a key. If the pipe is made of lead, the area you've scratched will turn a bright silver color. Do not use a knife or other sharp instrument and take care not to puncture a hole in the pipe. Since ownership of the lead service line is shared between homeowners and the utility, it is important to contact us if you plan to replace your portion of the service line. A qualified plumber can also determine if your home contains lead-based plumbing fixtures.

► ***If you have determined that you have a lead service line, please contact us at 844-341-5323 (LEAD).***

### What Should I Do If I have Determined That I Have a Lead Service Line or Fixtures?

It is recommended that customers who have lead service lines hire a licensed and qualified contractor to replace the line. If you will be replacing your portion of the service line, please contact us at 844-341-5323 (LEAD).

If replacing pipes and household plumbing is not an option, many water filters are effective in removing lead. Be sure to check the label or contact the manufacturer to confirm the filter is certified for lead removal.